



St. Bartholomew's House
Reconnecting lives.

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Bart's Bulletin

Social enterprise partnership to deliver new retail facility to Newman



Jimmy Wilson (President, BHP Billiton Iron Ore) & Bevan Sturgess-Smith (Director, St Bartholomew's House) - Photo Credit: Aaron Bunch

St Bartholomew's House (St Bart's), has entered into a social enterprise partnership which will assist the agency to generate long-term and sustainable income to support communities in the Pilbara region.

After a rigorous tender process, St Bart's has been awarded a long-term partnership agreement by BHP Billiton to build and manage a new retail facility in Newman.

Under the agreement, profits from the management of the new facility will be used by St Bart's to support local communities. A portion of the profits will also go to a Newman Community Trust, managed by St Bart's, BHP Billiton and community members, to provide grants to local groups to deliver community and social development projects within the town.

"In an economic climate where competition for the charity dollar is increasingly difficult, this is a truly unique opportunity for St Bart's to enter into a social enterprise venture," St Bart's Board Director Bevan Sturgess-Smith said.

"The partnership is all about improving

the lives of people living and working in and around Newman by providing a new and exciting retail facility and additional support to those in need in the community."

"With a project value of A\$30 million, this is understood to be the biggest partnership in Australia between a not-for-profit organization and a multi-national company, which is aimed at building a social enterprise for long-term sustainable social benefit."

"St Bart's will work with professional property managers to lease and manage the centre. In line with that St Bart's is pleased to confirm that an initial Heads of Agreement has been reached with Dome to secure them as a key tenant for the opening of a flagship community café in Newman. St Bart's will keep the Newman community informed as additional tenants are secured."

St Bart's Chief Executive Officer John Berger said, "The Mission of St Bart's purpose is to assist people experiencing homelessness to rebuild their lives, and to act to prevent the homelessness of tomorrow.

"This partnership with BHP Billiton will open up new opportunities for St Bart's to pursue its Mission," Mr Berger said. "The partnership will operate in conjunction with the current metropolitan area operations of St Bart's, drawing on our skills and experience to deliver support in the Newman area."

"We believe St Bart's strong governance; our ability to successfully manage large scale development projects and our service delivery experience stood the organisation in good stead to be selected for this partnership. We are excited by the opportunity and will continue to seek social ventures with other major companies."

Social Ventures Australia WA director Jenna Palumbo said delivering better outcomes for disadvantaged Australians through social enterprise ventures was becoming an increasingly popular method for not-for-profit agencies to help generate funding.

"Working with corporate partners to strategically invest capital and expertise is an innovative and exciting way to achieve tangible benefits for people in need," Ms Palumbo said.

"The partnership between BHP Billiton and St Bart's represents a new era in social enterprise in Australia which I hope can be used as a model for other forward thinking corporations and charities to follow and help people facing disadvantage."

Mr Berger said St Bart's would communicate and work closely with the Newman community during the construction and operation of the retail facility.

Further information about the retail facility, including construction updates, are available at www.newmanretailfacility.com.au

From the CEO

The past six months has seen a downturn in our WA economy. While the effects of this are both negative and to some extent positive – Housing Affordability continues to remain unchanged.

Despite an increase in private rental vacancies and a fall in the average rental prices, the changes have been at the top end of the market and not the bottom end where most of our clients exist. They have not seen a drop in rental prices, and the recent Rental Affordability Snapshot undertaken by Anglicare Australia continues to highlight that most people on government income support cannot afford a private rental without experiencing significant financial stress. The capacity for our people to find stable and affordable accommodation remains unchanged despite the change in economic conditions.

Therefore our commitment to the Brown Street Redevelopment remains as we seek to push both the government and corporate sector to recognise the need for affordable housing for those people seeking to move out of homelessness and integrate into the broader community. While we are focussing on forming some of the key concepts for Brown Street, we know that single people and couples without children continue to experience a lack of suitable affordable housing options within the community.

Our Program and Services staff have been working hard to identify and quantify what are some of the key outcomes they seek to achieve in the services they deliver. This work is part of our commitment to continuous service improvement – our capacity to understand what we achieve in our work (outcomes) and to then measure our rate of success is critical in identifying where we are doing well and where we need to improve. We are using both the results of our Outcomes Star and the Results Based Accountability frameworks to provide us with real time information about our rates of success and using this information to focus our efforts for seeking improvement. Once we have achieved this for each of our services and programs – we will then seek to aggregate the results into a whole of agency measure to better understand our capacity to rebuild the lives of our residents and end the cycle of homelessness.

The Agency has recently adopted an Employee Value Proposition as our aspiration and commitment to staff working within the organisation. “St Bartholomew’s House aspires to develop and support your career, provides you with competitive remuneration and benefits, recognises your performance and supports you to balance the demands of your work and personal life. We will value your contribution and will enable you to make a difference to people’s lives”. This commitment will translate to a range of policies, practices and opportunities within the workplace to assist us to achieve this outcome.



We are excited about the range of benefits we are hoping to offer through some core negotiated changes with staff through our recent enterprise agreement. We will continue to monitor the impact this has and its benefits to staff.

Finally we are continuing our work towards providing consumer directed care. We have engaged CommunityWest to assist us in better understanding what it means to work in this way. It is emerging that co-production is providing a strong framework for achieving this change. We are keen to learn more about co-production and how this will be achieved in our everyday work – to that end we are seeking to partner with CommunityWest to undertake a project of co-production within one of our services. This project will help inform us of what changes we need to make in the way we engage and work with our clients/residents to support them in achieving positive life outcomes. Watch this space!

John Berger
Chief Executive Officer

From the Chairperson

Nurturing St Bart's soul as we grow our capacity to assist others

For over 50 years St Bart's has assisted and supported people who are homeless or at risk of being homeless to rebuild their lives. During this time the demand for our services has grown and we have expanded our capacity in response to these increased demands.

As St Bart's grows there is a risk of losing touch with the traditional St Bart's soul or culture: "what we represent and who we are". This is critical to the work we do, why people come to work at St Bart's either as an employee or a volunteer, and why people donate money to help fund our services or capital projects.

This is why the Board has endorsed the strategic initiative "Build communities of hope, healing and transformation". This strategic initiative has two key components:

- To articulate and nourish the behaviours we believe are critical

to successfully support people - experiencing homelessness or who are at risk of homelessness - to rebuild their lives. These behaviours will define the values and beliefs that will shape and protect our organisational culture.

- To recognise and celebrate St Bart's as part of the Anglican Church and determine how this relationship based on Anglican values can continue to be reflected in our work and our culture.

We want St Bart's to retain a strong culture that supports our Mission. When people interact with St Bart's as an employee, a client, a volunteer or any other stakeholder, we want them to recognise St Bart's as an organisation that cares and has compassion. All employees, our volunteers and the Board will be asked to provide input to this strategic initiative to articulate and nourish what has always been part of



the St Bart's ethos.

In case you are wondering, "Build communities of hope, healing and transformation" comes from the Core Purpose statement outlined in the Mission Plan of the Anglican Diocese of Perth. It was chosen because it is consistent with our Mission and because it indicates our desire to recognise our relationship with the Anglican Church.

Michael Brown

Chair

St Bartholomew's House Inc.

All the best William !



Photo Credit: A Scutt

The Reverend William Thomas, Chaplain of St Bartholomew's House for the past seven years, along side the Reverend Dr Elizabeth J Smith, were commissioned as Mission Priests of the Goldfields by the Right Reverend Jeremy James at St John's Kalgoorlie on 12th May 2015.

Brown Street Redevelopment Update

St Bart's are proud to have engaged renowned Perth architectural firms Hillam and Associates and Silver Thomas Hanley to progress design and feasibility of the Brown Street Redevelopment.

The working groups have focussed on designing 'supportive landlord accommodation' modelled on the 54 units currently in operation at our Lime Street facility.

Our capacity to make long term change and prevent re-entry into

homelessness is dependent on our ability to offer appropriate and affordable housing where people can continue to remain stable and access support when needed.

Demand for affordable housing for those who may require more support to stay on track is high and there are few options. In many cases there is a risk of relapse into homelessness if the accommodation is not appropriate for the individual needs.

St Bart's supports over 1400 individuals and families every year and many of these require a supportive landlord option in order to fully regain control of their lives and ensure long-term housing stability.

The Brown Street Redevelopment is envisioned to provide up to 95 accommodation units, making a significant contribution towards preventing homelessness. It will allow individuals to progress towards stable, long-term housing and address a clear gap in the housing continuum.

The building will have dedicated communal spaces with provision for community engagement, commercial leasing opportunities and administration space for St Bart's.



High calibre design. L-R: Tony Di Leo (Director of Silver Thomas Hanley Health Architecture), David Hillam (Principal of Hillam Architects) and Ben Davis (General Manager Projects at St Bart's)



Massing diagram showing the first glimpse of what the proposed Brown St development could look like.

Kensington Street Transitional Accommodation

It has been six months since the opening of our Kensington Street Women's Accommodation and we have been hard at work establishing the service.

Hawaiian House now plays home to 13 women who were at risk of homelessness and this will continue to increase to fill the 36 bed service over the next six months. Many of these women have sought support initially from our 'Assistance with Care and Housing for the Aged' (ACHA) program where we have seen a significant increase in women requiring and seeking out support.

Historically the case load for this program has been predominantly male but in the past 12 months we have seen a shift to women, with most people presenting in need of accommodation and support for

health and mental health issues. The Kensington Street service responds to the need for appropriate affordable accommodation where these women can work on rebuilding their lives.

In March this year we saw support for this service and this emerging group of older women's homelessness increase as a result of an article featured in the West Australian by Andrea Burns. Andrea clearly captured the notion that a change in situation or a bit of bad luck can result in homelessness. This story is all too familiar across the women accessing the service. St Bart's has been overwhelmed by the commitment and goodwill of the community who are keen to join us in addressing the issue of affordable housing with many calls offering accommodation already received.

So what next?

The service is due to gain a new activity officer who will be focussed on developing a social activity program as well as supporting individuals to progress personal hobbies and interests. This element of the program is critical in re-establishing links to the community and rebuilding connections for many individuals. Financial support for this role has been made possible through St Bart's partnership with Vermilion and recruitment is currently underway for this integral role.

Further refinement of the support model will occur over the period of May. Due to the lack of similar models for comparison St Bart's is completing an internal review of the operations to date to ensure the model is effective and responsive to the needs of the women accessing the service. St Bart's is committed to a continuous improvement approach and achieving positive outcomes for those accessing it's services.



Lynne Evans (past CEO of St Bart's) & Anne (resident) - Source: Yours Magazine

Miraculous Christmas at St Bart's

St Bart's Christmas Hamper Campaign 2014 was a great success exceeding 2013 and our own expectations.

This success was due to the generous donations from the Perth Community and the great effort of our volunteers and supporters

Here is a snapshot:

- Over 650 plump hampers were produced for our clients. 520 distributed for Christmas day and the rest handed out to clients still in need over the festive season.
- 59 Volunteers contributed 405 hours of volunteer service to sort, wrap gifts, and make up the hampers
- An extremely generous donation from Finview enabled us to
 - top up hampers with short falls

in some categories of donated items

- toiletry packs to all our aged care male residents
- \$25 movie vouchers to our Homeless and Transitional Support Services clients (according to the support staff much loved and appreciated by the residents!):
- and fully funded Christmas lunch banquets to all residents at our Mental Health Support Services and Lime Street sites.

Thanks again to the Perth Community who donated this year. We received approximately 150 complete hampers making life a little easier for our volunteers. All the donated items given to us were of excellent quality and as requested on our Christmas Hamper lists. This enabled us to give hampers to

residents full of goodies we knew they would appreciate, enjoy and be able to use.

Not only did we have great hampers to give to all for Christmas Day but an additional 130 hampers were available for clients who were still facing difficulties over the festive season.

A special thank you must also go out to Sue Thomas a volunteer, who became a Hamper Champion, providing over 120 hours of service oversaw the procurement, sorting and production of all the hampers. Sue did this with the help of our other 31 individual volunteers and 27 group volunteers from St Mary's Anglican Girls' School, Stuart Alexander and Interstaff International who also made a great contribution to the hampering effort.

Thank you again to all our generous supporters – you made St Bart's Christmas miracle happen in 2014!



Mr Sean Graham - Managing Director of Finview



Aged Care Christmas party at James Watson Hostel



Volunteers -Yvonne, Sue (Hamper Champion) and Linda



Interstaff International staff volunteers



Christmas hamper donation from Department of Corrective Services



Generous gift and donations from tenants from the Central Park & the Quadrant in the CBD



Fairies came to St Bart's Hosuing Services Christmas party



Santa dropped by Arnott Villas to wish the residents a very Merry Christmas

St Bart's Garden Makeover Marvels

It's hard to imagine how we ever got by without the support of the Big Help Mob and corporate volunteers who with their energetic and motivated teams can transform gardens in a matter of hours.

Our affiliations with the Big Help Mob (a volunteering organisation that work with young people, mainly university students and get them involved in volunteering) started in 2012 and are now monthly contributors to St Bart's volunteer efforts. A large part of that effort is concentrated at our Bentley villas that have extensive common and residential gardens. Many residents because of complications associated with living with mental health issues and medications can experience issues such as low motivation and self esteem resulting in garden neglect. The Big Help Mob have become experts in this field of taming unruly gardens restoring peace, tranquillity and putting a smile on residents' faces

A card we received from a resident Aileen at our Bentley villas in reference to a Big Help Mob gardening mission reads.

"Thank you for the wonderful job you did on my garden. I appreciated it very much. Now the garden is cleared it makes me feel like keeping it up and hopefully I will get some lovely roses. Thanks again!"
Aileen

In the past 6 months corporate groups have also contributed to our gardening makeovers.

As mentioned in our last newsletter Vermilion continue their support of St Bart's not only financially but also with a volunteering day that last year resulted in the transformation of our Cannington Accommodation Units paving the court yard area and restoring the garden beds.

Crowe Howarth also contributed with a team of 18 volunteers giving up an afternoon to work alongside the residents of our Sunflower Mental health villas to weed, prune and clean up their garden areas.

BHP Billiton have contributed two teams so far, one at our Bentley villas in January 2015 and another in March this year at the Kensington Street Transitional Accommodation (an accommodation service to support older single women who experience or at risk of homelessness).

Residents that had moved in identified a barren area along the fence line that they approached staff about to see if they could turn into their own garden patch to grow vegetables, herbs and flowers. This according to one resident

would have taken six months to accomplish if left to their own devices. But a fortunate phone call from a BHP Billiton employee and donation from a St Bart's supporter, Alison, who raised over \$700 at her 60th birthday instead of presents for the new women's facility, saw it all achieved in an afternoon.

17 volunteers from BHP lifted paving, enriched soil, painted an old panel, put up a swing seat, planted some standard roses and put up an outside blind to help protect the ladies from the elements. There was even enough left over to buy the ladies a \$50 gift voucher to start their herb garden and vegie patch.

We look forward to continuing our successful working relationship with the Big Help Mob and our corporate supporters into the future for the benefit of our residents, clients and of course the gardens!



BHP volunteers at Kensington Street Transitional Accommodation

Volunteering



Big Help Mob volunteers at Bentley Villas



Crowe Howarth volunteers with our residents at Sunflower Villas



BHP Volunteers at Bentley Villas



Mosaic Project at Tuart Hill by the Big Help Mob



Graffiti artist Ben & St Bart's resident Patrick

Graffiti Artist Ben is back and teaming up with our resident to create a new graffiti artwork from the first to second floor landing in the South Tower at Lime Street. Ben contacted us late last year saying he would like to volunteer his time again and work with a resident to create a new graffiti artwork.

Ben worked along side Patrick over several weeks coming up with ideas then putting a design down on Paper to last week sketching it with chalk onto the stairwell. On Saturday 7th February they teamed up and began painting the design. The design was "Life's better when you're around". The brief from staff was that they would like to see more colours used. Ben and Patrick have surely delivered on this point creating a bright and vibrant piece of artwork as you can see in the picture.

Thank you very much Ben & Patrick for transforming our stairwell into something bright, urban & funky!

Celebration & Recognition

Lords and Ladies' Luncheon 2015 celebrates volunteers

On Monday 4th May James Watson Hostel (JWH) residents, staff and volunteers celebrated this annual event held in recognition of Lynne Evans, past CEO St Bart's 1999 - 2012.

The event this year not only recognised Lynne's tireless advocacy, ensuring JWH residents could each be afforded dignity and respect - some in their twilight years - their own individual room with en suite bathroom at the JWH Aged Care Facility in Lime Street; in addition St Bart's took the opportunity to thank and honour the contribution of their James Watson Hostel volunteers.

The theme for this year was 'Beach Party' designed and orchestrated by Bonnie, who apart from undertaking her role as the Occupational Therapay Assistant providing regular exercise to residents, is admired for her champion efforts at JWH events. Bonnie had the place decorated with beach umbrellas and other paraphernalia ensuring residents volunteers and staff were suitably attired in fancy dress and all were in beach party mood and ready to make waves.

JWH's famous Fruit Punch began to flow with other soft drinks and nibbles as the Beach Boys' music played in the background.

A beach feast luncheon and a show spectacular performed by in house entertainer Gai and friends, professionally known as "G & T with a Twist", the troupe played old time favourites, again with a beach theme and had residents, volunteers and staff up jiving, waltzing and doing the conga.

Volunteers provide JWH residents with much needed social and moral support welcomed by St Bart's management and JWH staff. The positive effect volunteers are having on the culture of the hostel and residents' mood, motivation and self worth is also to be congratulated. New and regular volunteers personally acknowledged on the day included Violet, Naomi, Mary, Andrew, Drew, Frank and John, a special mention was extended to Jennifer and her trusty doggie duo Rufus and Bertie who provide fortnightly pet therapy which residents look forward to.

Another shining light in our star studded volunteer line up was Cheryl who has gone over and beyond in her volunteering effort having contributed over 500 hours volunteer service with us in just under 12 months working two full days a week. Cheryl is an integral part of the JWH support team cherished and respected by staff residents and other volunteers.

Mitch, Volunteer Coordinator, also acknowledged the work of other regular volunteers supporting JWH residents who were unable to attend

the Lords and Ladies' Luncheon this year including Sue, Moa, Fred (Youth with a Mission), Allisen, George, Amanda, Sarah (also a Bart's Befriender volunteer) and Christopher, our chess maestro who comes in every Wednesday to play chess with our residents.

The final acknowledgment of the event went to Lynne Evans who makes the effort to attend every year. Since officially retiring three years ago Lynne took on the mammoth volunteer task of writing the history of St Bart's first 50 years. This has taken much blood sweat and tears but all going well the project should be completed later this year.

St Bart's intent is to make the recognition of JWH volunteers a regular feature of this annual event. We look forward to celebrating its fifth anniversary in 2016 when staff, residents and volunteers will again celebrate life where everyone has a place to live which gives people respect, dignity and a place to call home.



Cheryl recognised for her volunteering effort



Lynne Evans (past CEO) honoured for her contribution to JWH

From the Chaplain

I've been asked to fill in as part-time Chaplain to St Bart's for the coming six months, while steps are taken to locate and appoint a full-time permanent person. If that process takes longer than six months, I'm to stay a little longer.

My background is prison chaplaincy. I have been a prison chaplain for around 24 years, and the last 14½ years have been at Acacia Prison. In that capacity I've conducted a huge amount of counselling. In addition, my little department introduced in-prison restorative justice into Australia. The model we used was a programme called the Sycamore Tree Project, in which groups of offenders met with groups of victims of crime. They work together

for six or seven 3-hour sessions in a secure environment, assisted by trained facilitators.

I'm very new to St. Bart's - in fact, I'm writing this during my second week here, however I've had opportunity to explore parts of the Lime Street complex and to visit Arnott and Bentley Villas as well as the Cannington Accommodation Units. I've been surprised at the sheer size of the organisation, and I am hugely impressed by the caring nature of the staff members I've met. Interestingly, a fair proportion of the residents I've chatted with are old friends and former clients from prison days.



Alan Forsyth (chaplain)



OzHarvest WA staff and volunteers with St Bart's residents at Lime Street

A little message from our friend OzHarvest

In December 2014, OzHarvest WA set up home at Perth City Farm (next door to St Bartholomew's House) and in our first six months of operation we are thrilled to have delivered more than 8,000 meals to St Bart's clients.

The love and excitement that greets us each week as we swing open the doors of our distinctive yellow van are priceless. Our food deliveries, which have been collected from generous food donors across Perth, have included a range of fresh fruit and vegetables; meat; hearty cooked meals; sandwiches; drinks; and a sweet treat or two!

With a strong belief that good food should be eaten rather than going to landfill, we're thrilled to be working with St Bart's.

Do you know that you can claim back income tax that you paid on money that you donate to St Bart's?

If you donate money to St Bart's (as we are registered "deductible gift recipients", or DGRs), you can effectively claim back the income tax that you paid on it. In other words, you're claiming money back from the ATO or you're claiming a tax deduction in your tax return for the expense. Tax deductions reduce your taxable income and therefore reduce the amount of tax that you pay. That's why donations are said to be "tax deductible".

If you make a donation of \$100 from your after-tax income, you may be able to include a \$100 tax deduction in your income tax return and effectively claim back \$20 of the tax paid on your salary/ income.

By donating that money before June 30th, you don't have to wait long to get your tax back. Please support St Bart's to help the most disadvantaged people in WA.



St. Bartholomew's House
Reconnecting lives.

St Bartholomew's House

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St Bart's Events

3-9 August

Homeless Prevention Week

Homeless Street Party (check our website for more detail in July)

6 August

ABC Money Men

A great event that provides guests with an opportunity to ask financial questions of ABC money experts and also raise fund to support St Bart's,

23 August

St Bart's Fun Fair

A community event to celebrate St Bartholomew's Day

28 October

St Bart's Annual General Meeting

For further information, please contact St Bart's on 9323 5100 or email manager.community@stbarts.oeg.au

Help us to help others

I would like to donate:

\$50 \$100 \$300 \$500 Other amount: \$ _____

My cheque is enclosed and made payable to St Bartholomew's House OR please debit my credit card

VISA MASTERCARD Card Number: _____

Name of Cardholder: _____ Expiry date: _____ / _____

Yes I would like to receive a receipt for tax purposes. My details are:

Title: Mr/Mrs/Ms/Miss/Dr/Other: _____

First name: _____ Surname: _____

Company (if applicable): _____

Street: _____

Suburb: _____ Post Code: _____

All donations over \$2 are tax deductible, a receipt will be sent to you shortly. Thank you for your generosity.