

Daniel

I'm 27 years old and I've lived on the street for about the last 5 years. I left home because I didn't get along with my mum's partner.

Why didn't you get along with him?
He was a violent alcoholic.

What's the hardest thing about living on the street?
Finding a place to sleep every night.

Annual Report
2018



St. Bartholomew's House
Reconnecting lives.

Our Vision

To eliminate homelessness.

Our Mission

To assist the homeless of today to rebuild their lives, and act to prevent the homelessness of tomorrow.

Our Values

Empowerment

We create a community where everyone believes they have the ability to make a difference.

Innovation

We foster an environment where creativity thrives.

Commitment

We have the courage and determination to make it happen.

Collaboration

We work together to achieve shared goals.

Social Justice

We believe everyone has a right to equitable treatment, dignity and compassion.

What We Do

Originally established in 1963 as a homeless men's shelter, St Bartholomew's House Inc (St Bart's) has a long history of assisting people who are experiencing, or are at risk of, homelessness to rebuild their lives and achieve positive life outcomes.

Our community-based support, accommodation and assistance to these individuals is delivered through a range of services in our program areas:

- Accommodation Services
- Aged Care Services
- Mental Health Support Services
- Tenancy and Property Services

At St Bart's, we work closely with individuals and families from diverse backgrounds to empower them to regain control and make positive changes in their lives, which will enable them to transition to long term, stable housing. We support people to reconnect to their family, friends, local support services, and communities.





St. Bartholomew's House

Reconnecting lives.

Contents

Chairperson's and Chief Executive Officer's Report	2
Our Services	4
Aged Care Services	4
Accommodation Services	5
Mental Health Support Services	6
Tenancy and Property Services	7
Who We Support	8
Annual Client Survey	10
Our Valuable Partners and Volunteers	12
Our People	14
Client Stories	17
Sandy's Story	17
Sam's Story	17
Alex's Story	18
Our Board	20
Concise Financial Report	23
Corporate Governance Statement	24
Board of Directors' Report	26
Auditor's Independence Declaration	28
Independent Auditor's Report	29
Statement by Board of Directors	31
Consolidated Statement of Profit or Loss and Other Comprehensive Income	32
Consolidated Statement of Financial Position	33
Consolidated Statement of Cash Flows	34
Consolidated Statement of Changes in Equity	35
Notes to Accounts	36

Acknowledgement:

The full sized photographs with interviews of lived experience contained in this report are courtesy of Phil England.

Chairperson's and Chief Executive Officer's Message

St Bartholomew's House Inc (St Bart's) has continued to evolve and progress in response to client needs and expectations of government and sector partners, our supporters and the community of Western Australia. Our own expectations of continually improving client outcomes also drives us to seek new approaches to how we operate and deliver our services.

The year to June 2018 has seen St Bart's play a leading role in the WA End Homelessness Alliance. The Alliance has the attention of the broader community including the WA State Government and will influence the State Government's homelessness strategy. The goal is to have a state where no individual or family is 'sleeping rough' and they can access safe and stable housing.

St Bart's has always been excellent at caring for its clients and we are now working hard to excel at facilitating our clients' recovery to realise their full potential. In 2018, we successfully implemented a Recovery approach to working with clients across our Mental Health services. We have begun the journey of extending that work across the organisation by implementing a Trauma Informed Recovery approach that recognises the incidence and impacts of trauma experienced by individuals, and how that informs the recovery process.

Our capacity to help people has increased during the past year through our participation in the ReSet project, the result of a successful consortium bid led by Wungening Aboriginal Corporation to support reintegration and rehabilitation of people leaving correctional services. Our role in the consortium is to provide tenancy and housing support to individuals re-entering the community. We have committed to another consortium tender opportunity and are investigating further partnerships and alliance possibilities. This approach will extend our reach and provide better client outcomes by bringing together a range of different services and expertise.

Another exciting development in 2017/18 was the early phase work on a Housing First project. This project is being delivered in 2018/19 through our \$1 million partnership with BHP. 'Housing First' is about providing people with a home as the first step in the recovery process for those experiencing homelessness. This contrasts with the traditional 'Housing Ready' approach practiced across the homelessness sector. The 'Housing Ready' approach waits for people to engage in the recovery process and demonstrate their readiness for housing, prior to giving them long term housing. Our BHP partnership will allow St Bart's to demonstrate the effectiveness of 'Housing First' to the State Government, the homelessness sector in WA, and other potential funders and supporters.

St Bart's has also undertaken a number of reviews during the past year which has allowed us to consider our service models and structures, and the way we work. In the coming year, we will strengthen our service delivery to clients through integrating the way we work across all programs. Our new integrated approach will improve the client experience with our services, better utilise staff expertise and knowledge across programs, and ultimately improve client outcomes.

St Bart's has strengthened its commitment to community engagement over the year by investing in capacity to proactively engage with our stakeholders, who are critical to our success and sustainability. This includes a brand review which builds the foundations for St Bart's to improve its profile and visibility in the community and to retain and attract community support.

Over the year, we continued to develop and build strong relationships with our many donors, grant makers, philanthropists, corporate partners, volunteers and the Anglican community. They are incredibly supportive of our work and our clients and assist us to make a real difference in the lives of those experiencing or at risk of homelessness. We thank them wholeheartedly and look forward to their continued support in the years ahead.




John Berger
CHIEF EXECUTIVE OFFICER


Michael Brown
CHAIRPERSON

What would make your life better?

To have somewhere that I could have a little dog and a little garden.

Anne

If you could, what's the one thing you'd change from your past?

My marriage, he was an alcoholic and he used to bash me up.

What are you good at?

I like knitting.



OUR SERVICES

AGED CARE SERVICES

SERVICE DESCRIPTION

- » St Bart's Assistance with Care and Housing for the Aged (ACHA) is a free advocacy and support service assisting older people on a fixed low income to find permanent accommodation.
- » St Bart's Home Care is an approved home care provider. We assist older people on a fixed, low income to continue living independently in their own homes.
- » James Watson Centre (JWC) is an approved 'specialist homeless' residential aged care provider, which delivers specialised 24/7 care and accommodation for older men who have experienced homelessness. It is one of only 10 such services in Australia.

KEY ACHIEVEMENTS

- » We welcomed additional clinical staff and invested in quality systems to support our residents' increasing and complex needs.
- » We have focussed on the optimisation of funding to enable us to invest in additional team members and systems - all for the benefit of our clients.
- » An audit and benchmarking of our Home Care business was conducted to ensure the quality and cost of St Bart's services is comparable with peer organisations.
- » A significant internal restructure took place across Home Care and JWC, to bring the facility in line with best practice.
- » Quality systems were introduced to Home Care, in addition to the use of E-tools to improve efficiencies and service delivery.



ACCOMMODATION SERVICES

SERVICE DESCRIPTION

- » Bart's Plus provides transitional accommodation to adults with accompanying children. Clients are supported, through case management, to address the issues contributing to their homelessness.
- » Our Crisis and Transitional Accommodation Support Service provides a crisis response and transitional accommodation to adult men. Clients are provided with direct accommodation and case management support, or are assisted to access other services.
- » Street to Home assists people who are sleeping rough to find accommodation, connect with services, and obtain help for health and other issues.
- » Our Older Women's Service provides transitional accommodation and support for women aged over 50 years. We assist clients to address and resolve the issues contributing to their homelessness. During this period, the service was fully funded by St Bart's and our corporate and philanthropic partners.
- » Our role in the ReSet initiative is to provide tenancy and housing support to individuals leaving correctional services and re-entering the community.



KEY ACHIEVEMENTS

- » We introduced Trauma Informed Practice this reporting year, which aims to meet people where they are currently at in life, while understanding they may have experienced past trauma, and these experiences can inform their goals and future plans.
- » We welcomed an Activities Officer in March 2018, which has given clients social, learning and development opportunities. As a result, clients have reported building positive relationships and skills, leading to improved self-esteem and confidence levels.
- » The Stan Perron Outreach Service is assisting former clients from our Older Women's Service to successfully transition back into the community, to maintain their tenancies and prevent their fall back into homelessness.
- » Residents participated in a comprehensive activities program over the year to build employment skills, connect them to community resources, decrease social isolation and improve their health.
- » Over the past 12 months, Bart's Plus has seen many families become more financially stable. One family of six, who was separated for four years due to long-term homelessness, was reunified during the year when they were offered accommodation with Bart's Plus. This family is now thriving and making good progress with their long term housing prospects.

MENTAL HEALTH SUPPORT SERVICES

SERVICE DESCRIPTION

- » Our Community Recovery Villages (CRV's) support up to 25 people living with persistent mental health issues. CRV's are located at four sites across the Perth metropolitan area and provide clients with supported, learning-oriented accommodation and trauma informed recovery programs. These are available at each site for people engaged in a recovery journey and requiring accommodation.
- » Our Accommodation Units (AU's) provide crisis accommodation and recovery programs for up to 12 months, for people with mental health distress and those at risk of, or experiencing, homelessness. This year, St Bart's assisted 30 people to move into their own homes within the community from these services, located in three sites across the Perth metropolitan area.
- » The Independent Living Program (ILP) provides Mental Health facilitation supported tenancies to approximately 80 people with lived experience of mental illness.

KEY ACHIEVEMENTS

- » We have undertaken a service restructure in line with our strategic plan to ensure we maintain a service of excellence for all residents.
- » An increased level of participation and responsibility has been engendered amongst residents in relation to how their care is directed, their future projects, facilitation of recovery groups, their engagement within the larger community and their own wellbeing.
- » All of our mental health staff have completed trauma informed care training and are able to relate it directly to their work with residents.
- » A range of health practitioners contributed to a workshop last September, held at all sites, to assist staff and residents increase their 'tool kit' of self-care.
- » A program of workshops, external service presentations, educational seminars and self-help groups has continued throughout the year to help our clients with community building, improved employment prospects and wellness.



For the second year, our Mental Health Support Services held a camp during November for people from our Community Recovery Villages. Held in Guilderton and supported by our corporate partner, Vermilion Oil & Gas Australia Pty Ltd, the camp was a great volunteering day, an important learning opportunity and an enjoyable activity for our residents.

“I enjoyed being with everybody.”

“It made me feel good.”

TENANCY AND PROPERTY SERVICES



SERVICE DESCRIPTION

- » The Tenancy and Property Services team is responsible for overseeing tenancy management for residents at St Bart's, in addition to ensuring ongoing maintenance and asset management of properties.
- » Our Independent Living Program has 76 properties located within the catchment area of Bentley Health Service. These are allocated to tenants with a chronic, persistent mental illness who are capable of living independently.
- » Community Tenancies provide 71 homes, with 54 properties located in East Perth and 17 properties based in the central and inner eastern suburbs.

KEY ACHIEVEMENTS

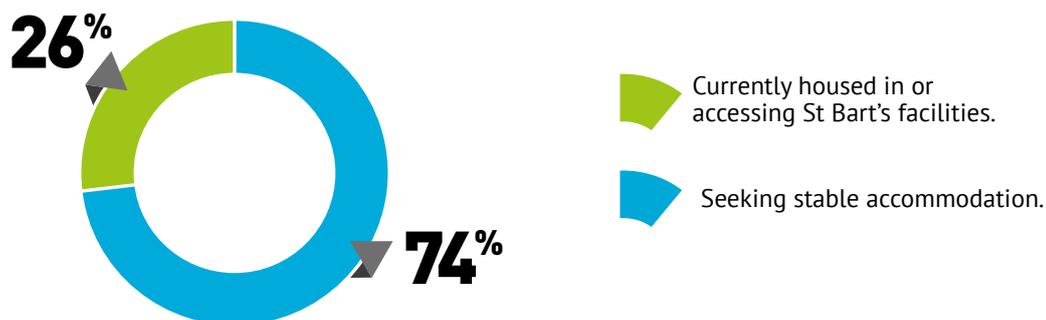
- » A focus has been placed on compliance and the sustainability of our tenancies, so we can continue to offer a quality service into the future.
- » A proactive schedule of planned maintenance has been developed to continuously improve the asset management of all properties within St Bart's.
- » We have worked closely with a number of tenants over the past year. A review and adjustment of our working practices has resulted in a 41% decrease in tenants in arrears - a good outcome for our clients.



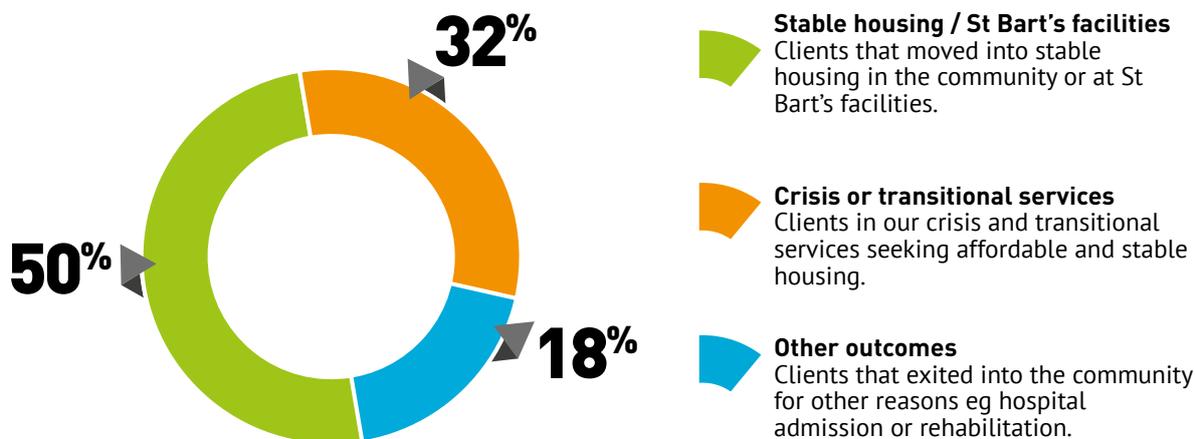
WHO WE SUPPORT

IMPACT ON HOMELESSNESS

923 Total number of people assisted.



OUTCOMES FOR CLIENTS SEEKING AFFORDABLE AND STABLE HOUSING



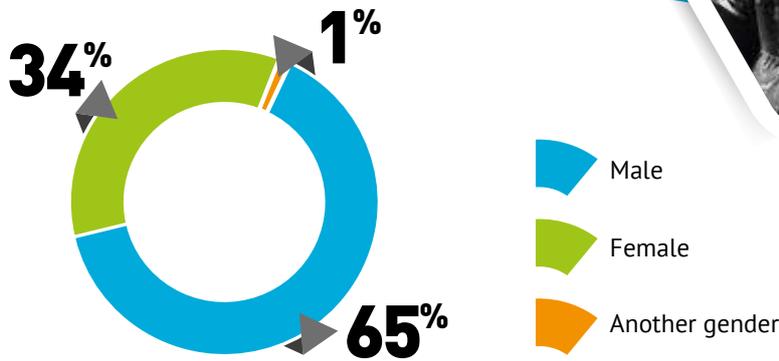
We continue to support those clients seeking affordable and stable housing. Successful housing outcomes are influenced by a number of factors, including affordable housing supply and the client's capacity to live independently and maintain their tenancy.

CLIENT DIVERSITY

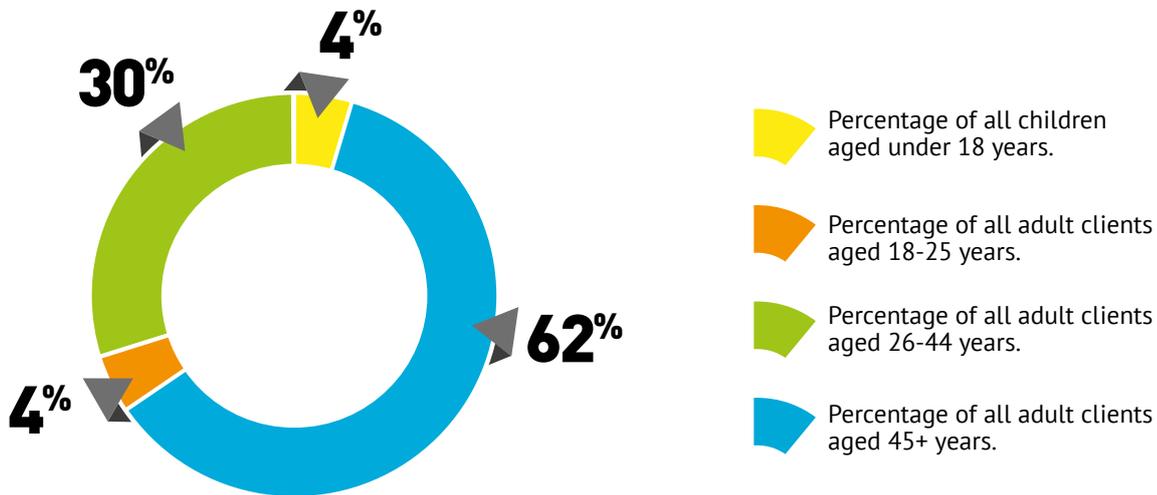




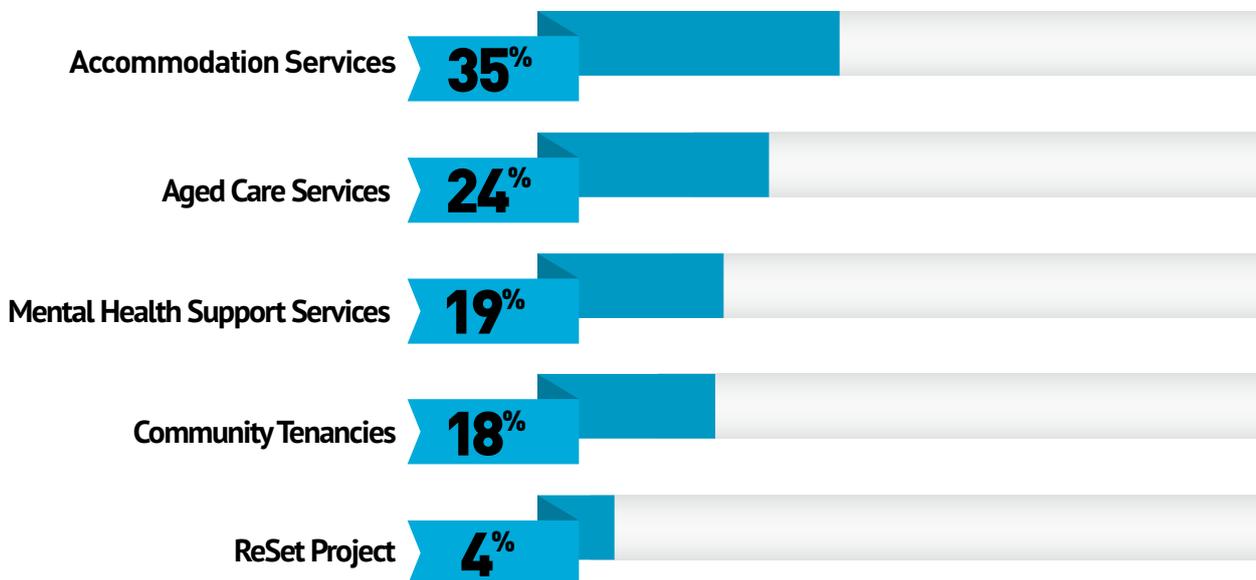
GENDER



AGE DEMOGRAPHICS



PERCENTAGE OF CLIENTS BY SERVICE

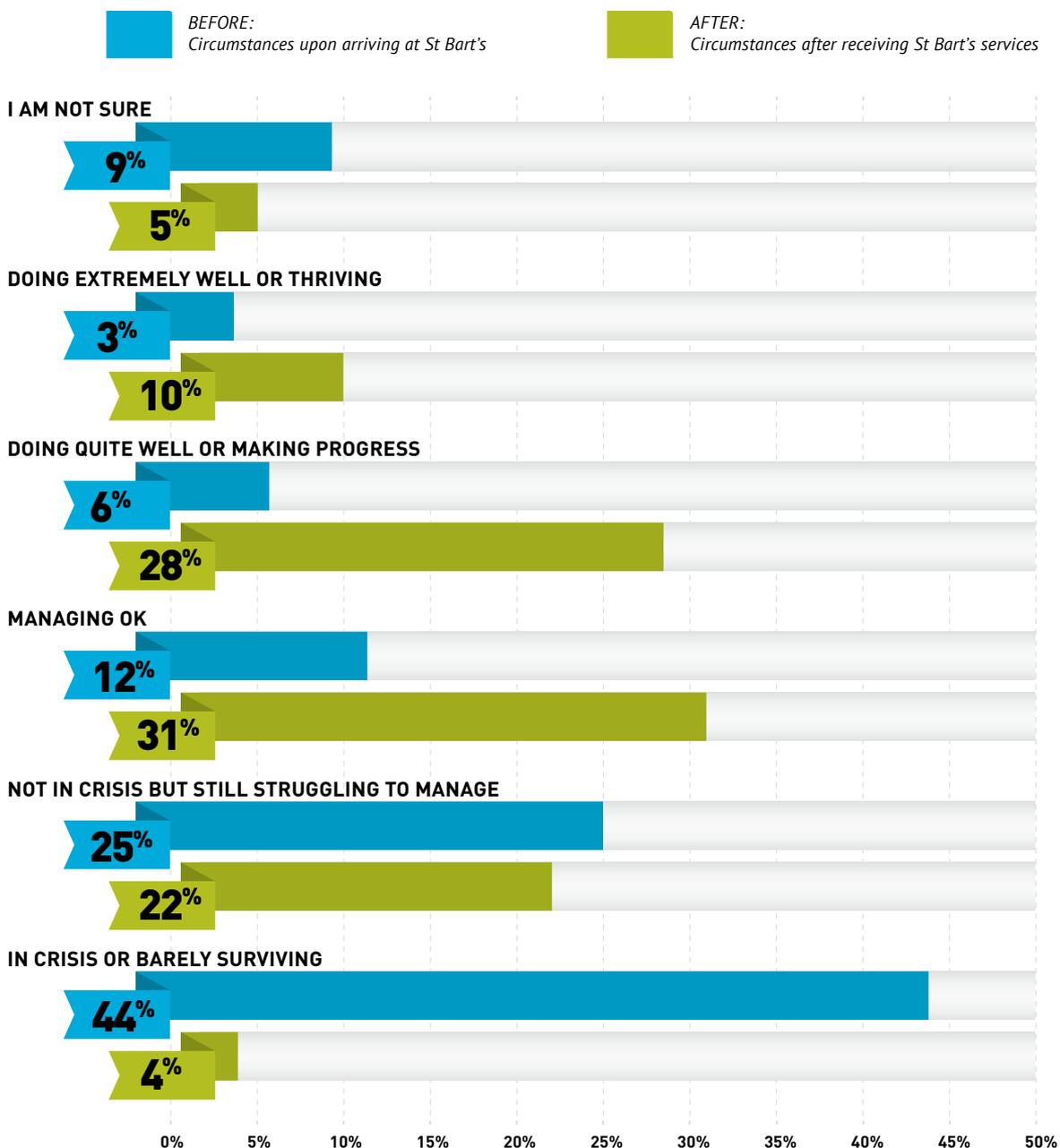


ANNUAL CLIENT SURVEY

St Bart's conducted a survey of all residents and clients in June 2018 and received **216 responses**. The confidential survey collected a range of feedback including reasons for seeking assistance, satisfaction with services, change in circumstances, and the Most Significant Change since coming to St Bart's. The findings will inform future service planning.

CHANGE IN CIRCUMSTANCES

We asked clients to rank their circumstances when they first engaged with a St Bart's service and to describe their current circumstances.



This year's client survey indicated that more people come to our service who are 'in crisis or barely surviving', and the change in client circumstances was far greater in 2018 than it was in 2017.

A black and white close-up portrait of a man's face. He has a serious expression and is looking slightly to the right. His right hand is raised to his forehead, with his fingers spread, resting against his temple. The lighting is dramatic, highlighting the texture of his skin and the details of his hand.

Jessie

What song sums up your life?

The Pretender, Foo Fighters.

I like the lyrics. I've had to deal with a lot of pretenders in my life.

What was your childhood dream?

To be a billionaire. Like Elon Musk. I don't really like him though because he hasn't made a cologne called "Elon's Musk".

Do you believe in destiny?

I believe we make our own destiny.

OUR VALUABLE PARTNERS AND VOLUNTEERS

MAJOR CORPORATE AND PHILANTHROPIC PARTNERS



GOVERNMENT FUNDING PARTNERS

Mental Health Commission
Department of Communities

Commonwealth Department of Health
Department of Corrections

OUR SUPPORTERS

We would like to thank and acknowledge the generous contributions of our many supporters, which includes more than 2,000 individual and business donors and 500 registered volunteers comprising community groups, clubs, Anglican parishes, schools, colleges, universities, pro bono supporters and community service organisations. Our clients and residents have directly benefited from their generous financial, volunteer and in-kind assistance.



OUR AMAZING VOLUNTEERS



Tony Garjaizon Gbaryou

“Since 2016, I’ve been volunteering with St Bart’s to help clients with their community activities, including assisting them at the gym and at the pool.

“Working in this space with people from all walks of life has been a rewarding and honouring experience. I’m excited to give back to the community to help restore quality of life and human dignity. I encourage others out there to give a couple of hours of their free time to those who need it. Give it a crack because the rewards you gain are amazing and long lasting.”



Pamela Rogan

“For me, volunteering is all about paying it forward. Working with St Bart’s I’ve realised that pretty much anyone can become homeless. I could even find myself in that position in 10 years’ time, who knows, and if that’s the case I’d like to think that someone would help

me. Making a difference to a person’s life is incredibly rewarding, as is being able to connect with someone, particularly when we all lead such busy lives.”

“Volunteering is also all about self-development as far as I’m concerned and that’s how I first got involved. I honestly think that I get more out of volunteering than anyone else, and I really do love making a difference.”



Janusz Korek (Yahn)

“I’ve been volunteering with St Bart’s ever since I was homeless a few years ago. At the time, they really did rescue me, so now I try to give back. I am a volunteer driver and also help in other ways. St Bart’s made a real difference to my life and, in return, I try to make a

positive difference to others.”



Bernie

“The plain and simple reason why I volunteer is to give back for what I’ve taken in life. That was something engrained in me as I was growing up, and I was taught to lend a helping hand whenever I can. I love helping others and that’s where volunteering at Café Lime

comes in. I’ve been helping there for two years now and it’s been a privilege to be involved and to make a small difference.”

VOLUNTEER THANK YOU

Our National Volunteer Week celebration was a great opportunity to thank some of the outstanding

500

registered volunteers, many of whom participated in volunteering activities that contributed an incredible

9,242

hours to assist our clients.

Special mention also goes to our **Volunteer of the Year, Richard**, who personally contributed **576 hours** to support our clients to rebuild their lives.

If you are interested in learning more about volunteer opportunities at St Bart’s, please get in touch by calling 9323 5100.



Café Lime

Café Lime is a welcoming environment for our clients and residents to connect, share, engage, volunteer and build skills and relationships, whilst enjoying a light, nutritious breakfast.

“It is nice to have a chat.”

OUR PEOPLE

It is with pride that we can reflect on the past year, knowing that we have accomplished a great deal for our clients – both individuals and families.



Our key to success is our people. A strong team of staff, volunteers, donors, partners and supporters have contributed to enabling us to consistently deliver high quality levels of service, build networks and pathways for our clients to regain control, and make positive changes in their lives.

Over the year, we acknowledged the extraordinary contributions of many of our team members at our Staff Conference, held in March 2018.

Vanessa Gill was awarded the Value Recognition Award for her commitment and compassion as a case worker for Community Aged Care Services.

Paula Wade, Recovery Group Lead at Bentley CRV, was awarded the Collaboration Award.

Susie Sims, Coordinator for the Older Women's Service, was awarded the Empowerment Award.

Dawn Mills, Manager Street to Home and Bart's Plus Programs, was awarded a Social Justice Award.

Roberta O'Connor was also awarded a Social Justice Award for her passion and drive in supporting clients.

Roanna Lobo was acknowledged as a Special Mention Individual, for her commitment to empowering team members to own and participate in the collection of critical data that demonstrates St Bart's performance.

Amanda Sutton was also acknowledged as a Special Mention Individual for her kind, supportive nature towards both clients and other staff members, and for 'going the extra mile' to ensure clients receive the support or assistance they need.

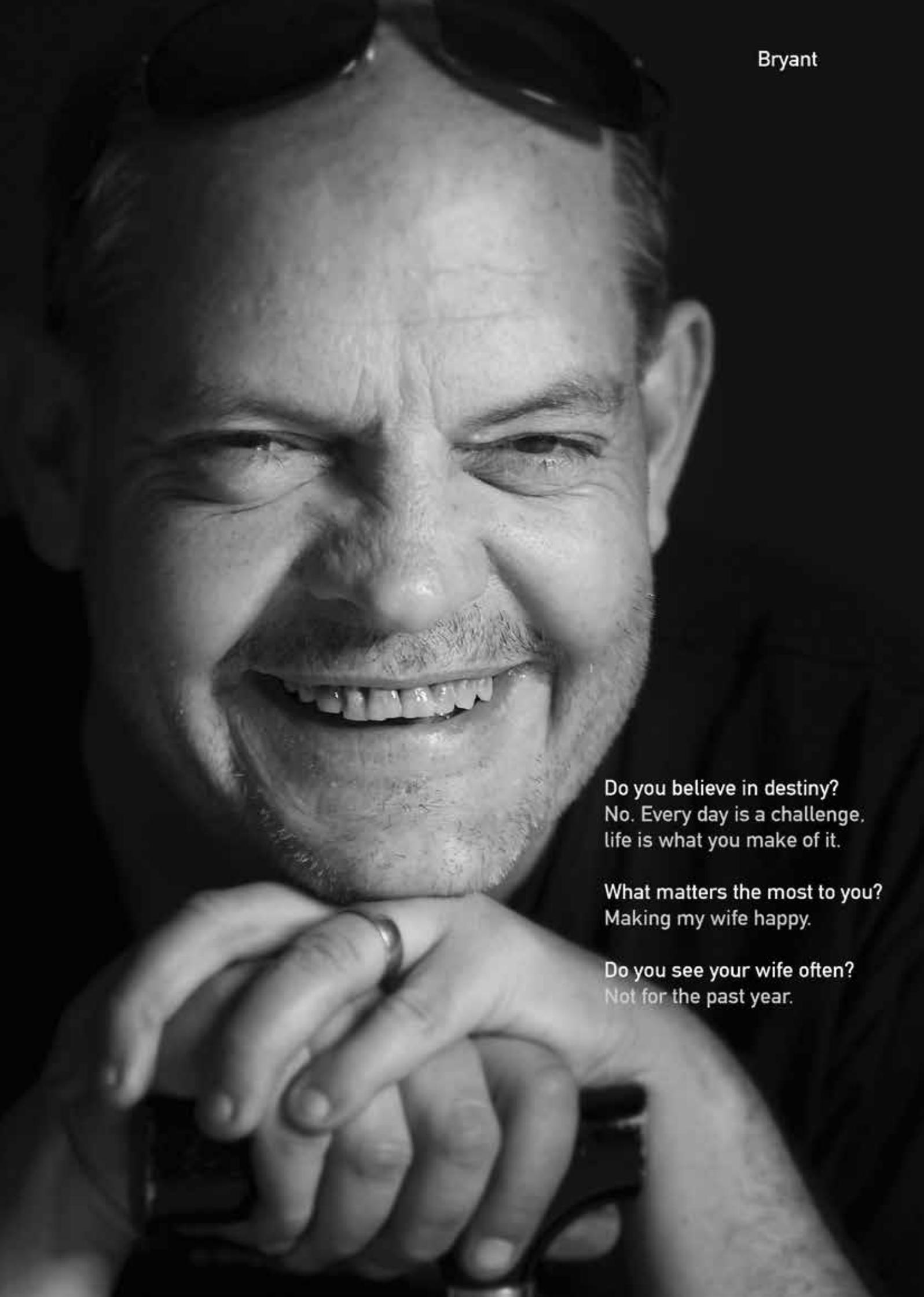
Edel O'Neill was awarded a Shining Star Award for her ongoing drive and commitment to Accommodation Services, staff, peers, and the clients within her program.

Team Special Mention awards were also bestowed on the Crisis and Transitional Accommodation Services and Finance teams.



“Our key to success is our people.”





Bryant

Do you believe in destiny?
No. Every day is a challenge.
life is what you make of it.

What matters the most to you?
Making my wife happy.

Do you see your wife often?
Not for the past year.

CLIENT STORIES



SANDY | Resident at Sunflower Villas

“Since I started living at Sunflower Villas I have seen my family more and have been a much happier person.”

“Regular groups have helped me recover from my illness and I have learned to manage my social anxiety. As a result of this, my doctor has taken me off medication as my symptoms have subsided and I’ve regained my independence.

“The time living in semi-supported accommodation has made me feel confident. I will be able to look after myself better when living independently. I’m extremely thankful to everyone involved and have a good relationship with the professional, friendly staff that make the villas feel like home.”

SAM | Resident at Swan Villas

“I was struggling with alcohol addiction and faced homelessness for many years - I did not have an address and was sleeping in caravans - it was a horrible life.”

“St Bart’s accepted my application and gave me a unit at Swan Village, a place where I have learned to be independent and have become sober. I now have an address and a feeling of belonging.

“I hope the government continues to give more consideration and support to St Bart’s because, without them to rescue me, I could have died.

“I would like to express my sincere gratitude to the mental health team and staff at Swan Village.”

CLIENT STORIES

ALEX

Resident at the Older Women's Service

“They are amazing ambassadors for us, fighting for our rights and to be treated with grace, dignity and respect from society.

“But most importantly, they help us fight for it within ourselves.”

“I am a strong woman. I have led a stable life, have been married for 31 years and am well educated and travelled. Due to illness, I was unable to continue to work, which started a chain of unfortunate events that led to my situation. Not only did I find myself homeless, I was friendless, unemployed, experiencing age discrimination and falling between the cracks of every place I went to for help.

“I did not meet the criteria for anything and started to feel like I wasn't a human being. Every door closed and I felt like a burden and embarrassed of my circumstances, even to the point I felt I was being blamed, which started to erode my confidence.

“Things started to change for me from the moment I came into St Bart's. It offered me a safe place where staff and volunteers foster an environment of healing from life's trauma.”



I have Lupus, it's attacking my whole body.
I have just been told by the doctors that now my kidneys and liver are being affected and that rheumatoid arthritis is attacking my joints and the lumbar area in my spine.

Sharon

What matters the most to you?
Security.

Where are your family?
They're all estranged from me, they don't want any contact.

What's your best attribute?
I like to encourage people and cheer them up.

OUR BOARD

The Board presents its report on St Bartholomew's House Inc and the entities it controlled for the financial year ended 30 June 2018. A brief biography of each of the Directors is set out below.



Michael Brown (Chairperson)

BEng, MBA, GAICD

Michael is the owner and Managing Director of Goldmont Engineering, a Kalgoorlie-based steel fabrication and engineering business that provides services to the mining, transport and construction industries. He previously worked in the mining industry where his work included strategic and operations planning, mergers and acquisitions and performance improvement across the supply chain. Earlier in his career, Michael worked in investment banking and construction engineering.



Robert Campbell (Deputy Chair)

MSW, CA, CPA, RCA, MAICD

Robert is a registered company auditor, tax agent and chartered accountant. He has over 25 years' experience leading social welfare and educational organisations in a variety of CEO positions. He is the Managing Director of Australian Audit Pty Ltd which provides audit and assurance services especially in the not-for-profit sector. He advises on the application of Australian Accounting Standards, fringe benefits tax, trusts, salary packaging, deductible gift recipient and charity taxation matters. He serves on the boards of two other charities in Perth and a number of private companies. He is also a member of the professional users group of the Australian Charities and Not-for-Profits Commission.



David Smith (Treasurer)

BComm, FCA, MAICD

David is a former Assurance Partner with PricewaterhouseCoopers (PwC). David is experienced in external and internal audit services, accounting and broader business advice across a broad spectrum of industries covering resources, services, media, construction and engineering. David led client focused teams in the provision of services to

clients and has considerable experience reporting to boards and audit committees. David is a Director of the Royal Fremantle Golf Club Inc, a former Director of the Fremantle Port Authority and a former member of the Port Hedland Port Authority Risk Assurance and Audit Committee and University of Melbourne Audit and Finance Committees.



Bevan Sturgess-Smith

BSc, GradDipBus (Finance), MAICD

Bevan is an investment adviser with over 25 years' experience in the banking, finance and investment sectors. Bevan has qualifications in both psychology and finance and has tutored at Edith Cowan University and the Australian Stock Exchange in finance and stock market education. He has also presented market updates, commentary and interactive discussion on stock market issues for the ABC, Channels 7 and 9, and 91.3 SportFM. Bevan was appointed the Chair of St Bartholomew's Foundation Inc in 2009 and St Bartholomew's Developments Pty Ltd in 2013.



Amber Crosthwaite

LLB

Amber is an experienced commercial lawyer specialising in the aged care and retirement living sectors. She has over 16 years' experience negotiating complex commercial transactions in Australia, Asia and the UK. In particular, she has extensive experience in risk analysis, strategy development and the structuring of complex, high risk, high value, multi-party, multi-jurisdiction transactions across the aged care, retirement living, health, water, power, facilities management, labour procurement, information technologies and oil and gas sectors. Amber has a deep interest in social justice and has been a committed volunteer for many years in the homeless and refugee/asylum seeker sectors.



Hamish Milne

BA (Hons), MPhil, MBA, FAIM, FLWA, FRSA, GAICD

Hamish is a management professional with broad experience working with Anglican organisations, including the Anglican Church Diocese of Perth where he held numerous positions from 2004-2015. His current role is WA State Manager, The Royal College of General Practitioners. In addition to a strong interest in history, contemporary art, ethics and governance, Hamish has been a lay member of hospital research ethics committees for almost 20 years.



Sandra Hackett

MEng (Hons), MAICD

Sandra has over 25 years' consulting experience in strategy, risk management, project management and governance. She is a Partner in the specialist management consulting firm, Riskwest, which provides risk and business continuity advisory services to a range of corporate, government and community service organisations and major state infrastructure projects. Sandra has extensive experience in the implementation of risk management programs, assisting boards, executive management and stakeholders to understand and use risk information as an integral part of their oversight, strategic planning or operational management function.



Robert Cole

BSc, LLB (Hons)

Rob is a former Executive Director of Woodside Petroleum Ltd and a former Managing Director of Beach Energy Limited. Prior to these executive management roles, Rob had a 20-year legal career with the law firm, Mallesons. Rob has skills and experience in leadership, strategy,

human resources, public and community affairs, audit, risk management, economic evaluation, legal and commercial affairs and corporate governance. Rob is the Chairman of Synergy, Chairman of the Southern Ports Authority, and a Non-Executive Director of Iluka Resources Ltd and Ausdrill Ltd. He is a former Chairman of the Australian Petroleum Production and Exploration Association and has held directorships in the not-for-profit sector, including a role as Deputy Chair of the WA Youth Jazz Orchestra.



Felicity Morel-EdnieBrown

PhD, FRSA, FAIM, MAICD, MICOMOS/ICIP, MPHA, MPRIA

Felicity has over 30 years' experience in both the private and public sectors. She has served on a number of government, academic and community boards and committees as a member, convenor or deputy chair. Specialist skills include strategic policy development, project management, community and stakeholder engagement, change activation and integrated communications planning.



Jan Stewart

BA, MSW, HonDLitt, GAICD, PSM

Jan held the position of CEO of Lotterywest from 1992 to December 2014. Her career before Lotterywest included eight years as Chief Social Worker at a major paediatric hospital in Perth. She is a past member of the Hale School Board and the Save the Children Board. Other current board positions include the Perkins Medical Research Institute, West Australian Opera, MercyCare, Country Arts WA and Raine Study Board. She is also a trustee of the Feilman Foundation. Jan is Chair of the Advisory Committee of the University of Western Australia's (UWA) Centre for Social Impact and is a member of the UWA Sports Advisory Committee.



Dianna

How long have you been living on the street?

Two years.

What's the worst thing about living on the street?

Betrayal. The cold. Hunger. Denial.

CONCISE FINANCIAL REPORT

The financial statements and other specific disclosures are an extract of, and have been derived from the full financial report of St Bartholomew's House Inc ('the Group') for the financial year. Other information included in the Concise Financial Report is consistent with the Group's full financial report.

The Concise Financial Report does not, and cannot be expected to provide as full an understanding of the financial performance, financial position and financing and investing activities of the Group as the full financial report.

A hard copy of the Group's 30 June 2018 Annual Financial Report, including the independent audit report, is available to all members, and will be sent to members without charge upon request. The 30 June 2018 Annual Financial Report can be requested by telephone (08) 9323 5100 and may also be downloaded from stbarts.org.au.

Corporate Governance Statement

St Bartholomew's House Incorporated ('the Association') provides community based support, accommodation and assistance to individuals experiencing homelessness, and establishes collaborative partnerships with individuals and other organisations to eliminate or reduce homelessness.

The Association is governed by a Board of Directors ('the Board'), which comprises:

- » The Archbishop of the Perth Anglican Diocese, or his/her nominee;
- » Five other persons appointed by the Diocesan Council;
- » Three persons elected by the Synod of the Diocese of Perth; and
- » Two persons appointed by the Board.

The Board governs the Association in accordance with its Constitution and its Board policies. Within these frameworks, the Board sets its direction, gives

leadership, governs itself, works effectively and consistently, ensures that its fiduciary responsibilities are met, and holds its Chief Executive Officer accountable for operational matters.

A Chairperson, Secretary and Treasurer are elected annually by the Board, are eligible for re-election, and remain in office until the conclusion of the next Annual General Meeting.

The Board appoints the following Committees, which assist the Board in governing the Association:

- » Finance
- » Programs, Strategy & Performance
- » Nominations, Governance & Risk
- » CEO Review

The Board meets monthly, except January. The Committees meet as required. For example, the Finance Committee usually meets monthly.

During the 2018 financial year, the Board of Directors comprised the following:

NAME	BOARD MEETINGS	ROLE AS AT JUNE 2018
Michael Brown	2010 by the Diocesan Council	Chairperson – St Bartholomew's House Inc Member – St Bartholomew's Foundation Inc Member – Finance Committee CEO Review Committee
Robert Campbell	2007 by the Diocesan Council	Resigned March 2018
Robert Cole	2016 by the Diocesan Council	Member – Nominations, Governance & Risk Committee CEO Review Committee
Amber Crosthwaite	2016 by the Board	Member – Program Strategy & Performance Committee
Sandra Hackett	2014 by the Synod	Chair – Nominations, Governance & Risk Committee Member – St Bartholomew's Developments Pty Ltd Member – St Bartholomew's Pilbara Pty Ltd
Hamish Milne	2010 by the Synod	Member – Finance Committee CEO Review Committee
Felicity Morel-EdnieBrown	2015 by the Synod	Member – Nominations, Governance & Risk Committee
David Smith	2012 by the Diocesan Council	Treasurer – St Bartholomew's House Inc Treasurer – St Bartholomew's Foundation Inc Treasurer – St Bartholomew's Developments Pty Ltd Treasurer – St Bartholomew's Pilbara Pty Ltd Chair – Finance Committee Member – Nominations, Governance & Risk Committee
Jan Stewart	2015 by the Diocesan Council	Chair – Program Strategy & Performance Committee
Bevan Sturgess-Smith	2008 by the Board	Member – Program Strategy & Performance Committee Member – Finance Committee Chair – St Bartholomew's Foundation Inc Chair – St Bartholomew's Developments Pty Ltd Chair – St Bartholomew's Pilbara Pty Ltd

NAME	BOARD MEETINGS (11 meetings held)	NOMINATIONS, GOVERNANCE & RISK MEETINGS (4 meetings held)	PROGRAM, STRATEGY & PERFORMANCE MEETINGS (6 meetings held)	FINANCE MEETINGS (11 meetings held)
Michael Brown	10/11			9/11
Robert Campbell	7/11		4/4**	
Robert Cole	8/11	4/4		
Amber Crosthwaite	10/11		5/6	
Sandra Hackett	10/11	4/4		
Hamish Milne	10/11			8/11
Felicity Morel-EdnieBrown	9/11	2/4		
David Smith	10/11	2/4		11/11
Jan Stewart	7/11		4/4****	7/7***
Bevan Sturgess-Smith	10/11		6/6	9/11

Notes:

**Robert Campbell resigned – March 2018

***Jan Stewart resigned from Finance Committee – February 2018

****Jan Stewart appointed Chair of Program, Strategy & Performance Committee – April 2018

The Chief Executive Officer of the Association attends Board meetings and sits on all Committees except the CEO Review Committee.

» Ensuring that the Association is solvent and able to meet its financial obligations as and when they become due;

The Board appointed Shanice Albert to be the Association's Secretary. Ms Albert ensures that proper records of all Board and Committee meetings are kept and maintained, including the Register of Sealed Documents.

» Being responsible for Board development, succession planning, and its own performance and processes;

» Setting the Association's strategic direction and progressing an annual work plan and agenda consistent with that direction;

The Board's key responsibilities include:

» Exercising the authority given to it by its Constitution;

» Exercising due diligence, fiduciary responsibility and ensuring that risks are identified and managed appropriately; and

» Ensuring compliance with relevant legislation;

» Being responsible for affixing the Common Seal according to its Constitution.

» Maintaining governance and holding its Chief Executive Officer accountable for operational matters;

The Association's financial statements must be audited by the Diocese of Perth auditors, which are KPMG.

» Being accountable for the Association's overall performance;

A General Meeting is held annually to present the annual financial statements to the Members.

Board of Directors' Report

PRINCIPAL ACTIVITIES

The principal activity of St Bart's and the entities it controlled during the financial year was to provide stable, supportive and safe environments for people experiencing homelessness or at risk of homelessness. St Bart's assists clients to live independently in the wider community through various programs such as Accommodation Services, Tenancy and Property Services, Mental Health Support Services, and Aged Care Services. St Bartholomew's House Inc is a registered charity.

REVIEW OF OPERATIONS

Reference in this financial report to 'the Group' relates to the consolidated results of St Bartholomew's House Incorporated, St Bartholomew's Foundation Incorporated, St Bartholomew's Developments Pty Ltd and St Bartholomew's Pilbara Pty Ltd as Trustee for The Pilbara Charitable Trust.

The net deficit during the financial year ended 30 June 2018 amounted to \$540,635 (2017: \$679,864) after Lime Street building depreciation. The reduction in the deficit in FY2018 is largely attributed to an additional one off grant received from the Department of Communities to supplement funding for the Crisis and Transitional program.

CHANGE IN STATE OF AFFAIRS

During the financial year there were no significant changes in the state of affairs of the Group.

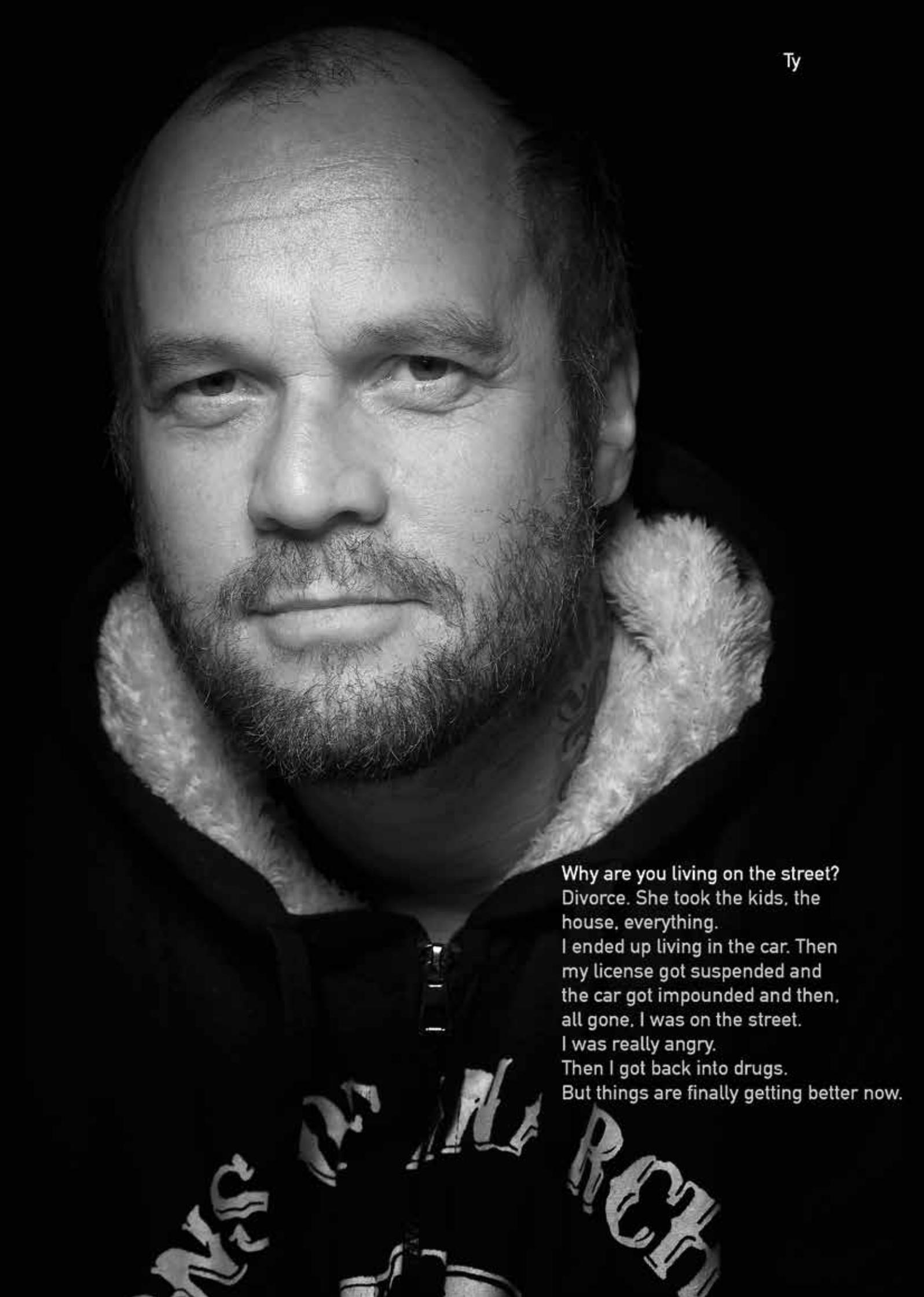
SUBSEQUENT EVENTS

There has not been any matter or circumstance, other than that referred to in the financial statements or notes thereto, that has arisen since the end of the financial year, that has significantly affected, or may significantly affect, the operations of St Bartholomew's House Inc, the results of those operations, or the state of affairs of the Association in future financial years.

On behalf of the Board of Directors



Hamish Milne
ACTING CHAIRPERSON
03/10/2018

A black and white close-up portrait of a man with a beard and mustache, looking directly at the camera with a neutral expression. He is wearing a dark jacket with a thick, light-colored fur-lined hood. The background is dark and out of focus.

Why are you living on the street?
Divorce. She took the kids, the house, everything.
I ended up living in the car. Then my license got suspended and the car got impounded and then, all gone, I was on the street.
I was really angry.
Then I got back into drugs.
But things are finally getting better now.

Auditor's Independence Declaration



Auditor's Independence Declaration under subdivision 60-C section 60-40 of Australian Charities and Not-for-profits Commission Act 2012

To: the members of St Bartholomew's House Incorporated

I declare that, to the best of my knowledge and belief, in relation to the audit for the financial year ended 30 June 2018 there have been:

- i. no contraventions of the auditor independence requirements as set out in the Australian Charities and Not-for-profits Commission Act 2012 in relation to the audit; and
- ii. no contraventions of any applicable code of professional conduct in relation to the audit.

A stylized, handwritten-style KPMG logo in blue ink.

KPMG

A handwritten signature in blue ink, appearing to read 'T. Hart'.

Trevor Hart

Partner

Perth

3 October 2018

Independent Auditor's Report

Independent Auditor's Report



To the members of St Bartholomew's House Incorporated

Report on the audit of the Concise Financial Report

Opinion

We have audited the **Concise Financial Report** of St Bartholomew's House Incorporated (the Association) and its controlled entities (the **Group**) as at 30 June 2018 and for the year ended on that date. The financial statements and related notes in the Concise Financial Report are derived from the audited financial report of the Association as at and for the year ended 30 June 2018 (the Audited Financial Report).

In our opinion, the accompanying Concise Financial Report, including the discussion and analysis of the Association, complies with *Australian Accounting Standard 1039 Concise Financial Reports*.

The **Concise Financial Report** comprises:

- Consolidated statement of financial position as at 30 June 2018
- Consolidated statement of profit or loss and other comprehensive income, Consolidated statement of changes in equity, and Consolidated statement of cash flows for the year then ended
- Discussion and analysis
- Related notes.

The Concise Financial Report is contained in the St Bartholomew's House annual report on pages 33 to 37.

The **Group** consists of the Association and the entities it controlled at the year end or from time to time during the financial year.

Basis for Opinion

We conducted our audit in accordance with *Australian Auditing Standards*. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the Concise Financial Report* section of this Auditor's Report.

We are independent of the Group in accordance with the *Corporations Act 2001* and the ethical requirements of the *Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the Concise Financial Report in Australia. We have fulfilled our other ethical responsibilities in accordance with the Code.

Scope of the Concise Financial Report

The Concise Financial Report does not contain all the disclosures required by *Australian Accounting Standards* in the preparation of the Audited Financial Report. Reading the Concise Financial Report and this Auditor's Report thereon, therefore, is not a substitute for reading the Audited Financial Report and our auditor's report thereon.

Independent Auditor's Report

The Audited Financial Report and our auditor's report thereon

We expressed an unmodified audit opinion on the Audited Financial Report in our auditor's report dated 3 October 2018.

Other Information

Other Information is financial and non-financial information in St Bartholomew's House Inc's annual report which is provided in addition to the Concise Financial Report and this Auditor's Report. The Directors are responsible for the Other Information.

Our opinion on the Concise Financial Report does not cover the Other Information and, accordingly, we do not express an audit opinion or any form of assurance conclusion thereon.

In connection with our audit of the Concise Financial Report, our responsibility is to read the Other Information. In doing so, we consider whether the Other Information is materially inconsistent with the Concise Financial Report or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

We are required to report if we conclude that there is a material misstatement of this Other Information, and based on the work we have performed on the Other Information that we obtained prior to the date of this Auditor's Report we have nothing to report.

Responsibility of the Directors for the Concise Financial Report

The Directors are responsible for:

- preparing the Concise Financial Report in accordance with *Australian Accounting Standard AASB 1039 Concise Financial Reports*
- implementing necessary internal control to enable the preparation of the Concise Financial Report that is free from material misstatement, whether due to fraud or error.

Auditor's responsibility for the audit of the Concise Financial Report

Our responsibility is to express an opinion on whether the Concise Financial Report, including the discussion and analysis, in all material respects, complies with *Australian Accounting Standard AASB 1039 Concise Financial Reports* based on our procedures, which were conducted in accordance with *Australian Auditing Standard ASA 810 Engagements to Report on Summary Financial Statements*.



KPMG



Trevor Hart

Partner

Perth

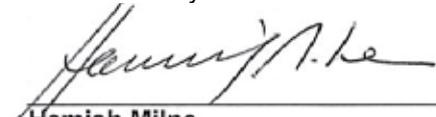
3 October 2018

Statement by Board of Directors

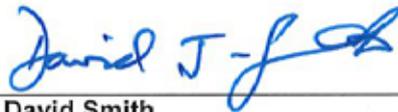
In the opinion of the Board of St Bartholomew's House Inc., the accompanying concise financial report of the Group, comprising St Bartholomew's House Inc. and its controlled entities, for the financial year ended 30 June 2018, set out in pages 32 to 36:

- a. Has been derived from or is consistent with the full financial report for the financial year; and
- b. Complies with the Australian Accounting Standards AASB 1039 *Concise Financial Reports*.

The statement is made in accordance with a resolution of the Board of Directors and is signed for and on behalf of the Board by:



Hamish Milne
Acting Chairperson
Perth, Western Australia
Date: 3-10-18



David Smith
Treasurer
Perth, Western Australia
Date: 3-10-18

Consolidated Statement of Profit or Loss and Other Comprehensive Income

For the Year Ended 30 June 2018

	2018	2017
	\$	\$
Continuing operations		
Subsidies and grants income	10,490,540	9,999,634
Client contributions income	3,431,828	3,448,675
Interest and dividend income	268,347	332,985
Other operating income	72,749	53,486
Capital grants and donations	439,374	438,441
Funding for Newman project	-	63,328
Total revenue	14,702,838	14,336,549
Employee benefits expense	10,116,103	9,988,316
Operating expenses	1,560,745	1,534,555
Repairs and maintenance expenses	954,711	923,790
Insurance expenses	224,271	180,726
General administration expenses	1,190,447	1,103,893
Depreciation expenses	1,189,403	1,152,383
Newman project expenses	28,638	-
Other expenses	27,414	137,245
Total expenses	15,291,732	15,020,908
Net deficit for the year from continuing operations	(588,894)	(684,359)
Other comprehensive income		
<i>Items that may be recycled through profit or loss in future:</i>		
Net changes in fair value of available for sale investments	48,259	4,495
Total comprehensive loss for the year	(540,635)	(679,864)

Within the financial year ended 30 June 2018, St Bart's continued to supplement the Crisis and Transitional Accommodation, Independent Living and Older Women's Service which resulted in a deficit of \$540,635. However, St Bart's continues to engage with government to secure funding to support the sustainability of these services. All existing services provided by St Bart's continued in the 2018 financial year with the introduction of the ReSet program in the last quarter. Staff costs, repairs and maintenance and depreciation continue to be the key areas of expenditure for the organisation.

This statement should be read in conjunction with the accompanying notes to accounts.

Consolidated Statement of Financial Position

As at 30 June 2018

	2018 \$	2017 \$
Assets		
Current Assets		
Cash and cash equivalents	5,359,768	8,457,301
Term deposits	3,724,468	-
Trade and other receivables	209,212	401,972
Other assets	139,577	147,594
Total Current Assets	9,433,025	9,006,867
Non-Current Assets		
Available for sale financial assets	943,600	909,239
Property, plant and equipment	31,802,265	32,972,742
Total Non-Current Assets	32,745,865	33,881,981
Total assets	42,178,890	42,888,848
Liabilities		
Current Liabilities		
Trade and other payables	779,798	649,193
Other liability	1,321,262	1,396,281
Employee benefits	676,806	900,899
Total Current Liabilities	2,777,866	2,946,373
Non-Current Liabilities		
Employee benefits	143,369	144,185
Total Non-Current Liabilities	143,369	144,185
Total liabilities	2,921,235	3,090,558
Net assets	39,257,655	39,798,290
Equity		
Reserves	1,354,953	1,306,694
Accumulated funds	37,902,702	38,491,596
Total equity	39,257,655	39,798,290

Net assets for the organisation have decreased by \$540,635 due to plant and equipment decreasing by \$1.17 million of which, \$924,840 was attributable to the depreciation of the Lime Street building and the \$3,097,533 decrease in cash on hand, offset by the \$3,724,468 increase in investments in term deposits of more than 6 months and the reduction in outstanding staff entitlements of \$224,909.

This statement should be read in conjunction with the accompanying notes to accounts.

Consolidated Statement of Cash Flows

For the Year Ended 30 June 2018

	2018	2017
	\$	\$
Operating activities		
Receipts from subsidies and grants	11,606,484	11,184,654
Receipts from customers	3,396,369	3,400,476
Receipts from donations	1,439,374	306,870
Receipts from development project	-	67,945
Payments to suppliers and employees	(16,013,035)	(18,064,994)
Net cash inflows/(outflows) from operating activities	429,192	(3,105,049)
Investing activities		
Payments for capital works-in-progress, property, plant and equipment	(256,440)	(482,500)
Proceeds from disposal of property, plant and equipment	168,591	107,777
Proceeds from sale of investments	55,007	842,552
Payment for acquisition of investments	(3,744,851)	(31,843)
Receipts of interest and dividends	250,968	275,460
Net cash inflows from investing activities	(3,526,725)	711,446
Financing activities		
Net cash inflows from financing activities	-	-
Net decrease in cash and cash equivalents	(3,097,533)	(2,393,603)
Cash and cash equivalents at the beginning of the reporting period	8,457,301	10,850,904
Cash and cash equivalents at the end of the year	5,359,768	8,457,301

The balance of cash and cash equivalents decreased by \$3,097,533 for the year due to \$3,724,468 increase in investments in term deposits of more than 6 months during the year and the loss for the year of \$588,894; offset by the receipt of a \$1,000,000 donation from BHP.

This statement should be read in conjunction with the accompanying notes to accounts.

Consolidated Statement of Changes in Equity

For the Year Ended 30 June 2018

	Redevelopment & Specific Reserve \$	Long Term Maintenance Reserve \$	Investment Revaluation Reserve \$	Accumulated Funds \$	Total equity \$
Balance at 1 July 2016	692,226	825,000	202,973	38,757,955	40,478,154
Net deficit for the year	-	-	-	(684,359)	(684,359)
<i>Other comprehensive income</i>					
Available for sale financial assets - net change in fair value	-	-	4,495	-	4,495
Transfer to/(from) redevelopment reserve	(418,000)	-	-	418,000	-
Total other comprehensive income	(418,000)	-	4,495	418,000	4,495
Total comprehensive loss for the year	(418,000)	-	4,495	(266,359)	(679,864)
Transfer to/(from) revaluation reserve	-	-	-	-	-
Transfer to/(from) specific reserve	-	-	-	-	-
Balance at 30 June 2017	274,226	825,000	207,468	38,491,596	39,798,290
Balance at 1 July 2017	274,226	825,000	207,468	38,491,596	39,798,290
Net deficit for the year	-	-	-	(588,894)	(588,894)
<i>Other comprehensive income</i>					
Available for sale financial assets - net change in fair value	-	-	48,259	-	48,259
Transfer to/(from) redevelopment reserve	-	-	-	-	-
Total other comprehensive income	-	-	48,259	-	48,259
Total comprehensive Income	-	-	48,259	(588,894)	(540,635)
Balance at 30 June 2018	274,226	825,000	255,727	37,902,702	39,257,655

The composition of the reserves remained the same with the exception of the investment revaluation reserve which reflects the change in the market value of the investment held.

This statement should be read in conjunction with the accompanying notes to accounts.

Notes to Accounts

For the Year Ended 30 June 2018

1. Basis of preparation of concise financial report

The concise financial report has been prepared in accordance with the Accounting Standard AASB 1039 *Concise Financial Reports* (AASB 1039). The financial statements and specific disclosures required by AASB 1039 have been derived from the Group's full financial report for the financial year. Other information included in the concise financial report does not, and cannot be to, provide as full an understanding of the financial performance, financial position and financing and investing activities of the Group as the full financial report.

The financial report is prepared on the historical cost basis except that the following assets and liabilities are stated at their fair value: financial instruments at fair value through profit or loss and available-for-sale financial assets.

A full description of the accounting policies adopted by the Group may be found in the Group's full financial report.

These accounting policies have been applied consistently to all periods presented in the consolidated financial statements, and have been applied consistently by each entity in the Group.

The Group has not early adopted any accounting standard and amendments.

The presentation currency is Australian dollars.

2. Use of estimates and judgments

The preparation of financial statements requires management to make judgments, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates. Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised and in any future periods affected.

In particular, information about significant areas of estimation uncertainty and critical judgments in applying accounting policies that have the most significant effect on the amount recognised in the financial statements are described in the following notes to the full financial statements:

- Going concern status of the Association
- Recovery of trade and other receivables
- Fair value of available for sale financial statements
- Measurement of property, plant and equipment

3. Subsequent events

There has not been any matter or circumstance, other than that referred to in the financial statements or notes thereto, that has arisen since the end of the financial year, that has significantly affected, or may significantly affect, the operations of the Association, the results of those operations, or the state of affairs of the Group in future financial years.



St. Bartholomew's House
Reconnecting lives.

OUR SERVICE LOCATIONS

Accommodation Services

Crisis and Transitional Support Service for Men - 9323 5100
Older Women's Accommodation Service - 9323 5127
Bart's Plus Family Accommodation, Tuart Hill and Ballajura - 9349 5394
Street to Home Program - 9323 5100
Re-Set, East Perth - 9221 1411 and Cannington - 9451 1100

Aged Care Services

James Watson Centre, Aged Care for Men - 9323 5112
Community Aged Care Service - 9323 5168
Assistance with Care and Housing for the Aged (ACHA) - 9323 5100

Tenancy and Property Services

Community Tenancies - 9323 5172
Independent Living Program - 9323 5187

Mental Health Support Services

Sunflower Villas, Osborne Park - 9204 1772
Swan Villas, Midland - 9250 7313
Midland Accommodation Unit - 9274 0888
Bentley Villas, Bentley - 9258 7676
Cannington Accommodation Unit, Cannington - 9358 1256
Arnott Villas, Kelmscott - 9390 0222
Medina Accommodation Unit, Medina - 9419 1741

St Bartholomew's House Inc

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Email: reception@stbarts.org.au

www.stbarts.org.au



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