#### Referrals

All St Bart's consumers are eligible for the Reconnecting Lives Program.

You can refer yourself to the program, complete a referral form or talk to any of the following people to help with the process:

Case Manager

**Case Worker** 

**Tenancy Officer** 

Key Worker

### St Bart's

We're by your side.



# St Bart's 7 Lime Street, East Perth WA 6004 T: (08) 9323 5100 E: enquiries@stbarts.org.au W: stbarts.org.au St Bart

### St Bart's

#### Reconnecting Lives Program (Outreach Service)

Providing support when you are ready to move on from St Bart's services.

# What is our Reconnecting Lives Program?

The program provides outreach wrap-around services to support people moving out of St Bart's services.

Case managers will work with current consumers to achieve individual, specified goals to assist in the process of securing long-term housing.

#### Support may include:

- Assistance and advice to set-up and maintain a tenancy.
- Completing and understanding the requirements for a rental property.
- Discussions on what makes a good tenant and how to prepare for rental inspections.
- Establishing and exploring good relationships within the local community.
- Employment assistance and advice.
- Help to understand and utilise public transport.
- Assistance with NDIS application.
- Budgeting and finance advice.
- Assistance in crisis situations.

## What is the purpose of the program?

The Reconnecting Lives Program is a pilot program which aims to assist consumers in securing sustainable, long-term housing within the community.

Through an innovative, housing-led and person-centred approach, the Reconnecting Lives Program has three phases of support:

- Proactive Support.
   Weekly individual case management.
- Light Touch Support.
   Fortnightly catch-up, phone or face-toface.
- Preventative Support.
   Monthly check-in and crisis assistance.

At any stage, the support is flexible and able to be adjusted to suit your individual needs.

St Bart's Reconnecting Lives Program is proudly funded by

# Who is eligible to participate in the program?

- Consumers currently accessing our services.
- Adults 18+
- Currently receiving, or entitled to, an income such as Centrelink or a regular wage.
- Ability to manage your own tenancy with low-level support.
- People who are willing to cooperate and actively engage in the program to work towards finding sustainable, long-term accommodation.

